HEATER TROUBLESHOOTING GUIDE FOR EVANS TEMPCON HEATER – A/C SYSTEMS

PROBLEM		POSSIBLE CAUSES		REMEDY	
1.	Inadequate or no heat. (Discharge air only slightly warm, or neutral).		Engine cooling system is low on coolant.	•	Check the engine coolant level per the chassis manufacturer's recommendations. Add coolant as required.
		• \	Water valve stuck closed.	•	For electronic valves, see: ELECTRONIC COOLANT VALVE or EVANS NEW ELECTRONIC VALVE
			Excessive outside air leaks into coach body work and firewall under dash.	•	Locate and seal all leaks as required.
			Pinched heater hose or other system flow restriction.	•	Examine heater hoses from the engine cooling system to the heater core for pinches and kinks. Repair or replace as required. Visually examine the heater core for dented tubes. Check the core for free flow by circulating an outside water source through it. Replace the heater core if a restriction is observed.
			Engine running cold. Engine thermostat stuck open.	•	Check vehicle engine coolant temperature specifications according to the chassis manufacturer's recommendation. Repair if required.
2.	Passenger temperature dial controls heated discharge air on Driver's side.	•	Driver and Passenger valves wired backwards (connections reversed at valves)	•	Check labeled connections at valves. Harness connector labeled "D" connects to driver valve; "P" to passenger valve.
		•	Valves plumbed to base unit backwards (i.e. driver supply to passenger core and vice-versa.	•	Check labeled connections from valves to heater inlet hoses; "D" to driver; "P" to passenger.
3.	Passenger temperature dial does not change the temperature of the treated air on the Passenger side.	•	Mode selector switch in DEFROST mode or DRIVER OVERRIDE switch engaged (designed response).	•	Check mode selector dial position.

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3.	does not change the temperature of the treated air on the Passenger side. (Continued)	•	Passenger valve or temperature controller disconnected.	•	Check electrical connections.
		•	Passenger control harness disconnected from main HVAC harness.	•	Check electrical connections.
		•	Faulty signal from Passenger temperature controller/defective controller.	•	Check continuity of circuits 010, 012, and 013 from temperature controller to valve (see schematic) / replace controller.
		•	Defective Passenger coolant valve.	•	Replace valve.
		•	Kinked or pinched heater hose.	•	Check hoses for kinks.
4.	not change the temperature of the treated air discharged on the Driver's side.	•	Driver valve or temperature control disconnected.	•	Check electrical connections.
		•	Faulty signal from Driver temperature controller/defective controller.	•	Check continuity of circuit 009 (see schematic) / replace controller.
		•	Defective Driver coolant valve.	•	Replace Valve
		•	Kinked or pinched heater hose.	•	Check hoses for kinks.
5.	Temperature controls for both sides not functioning. •	•	Fuse blown	•	Replace fuse.
		•	Valves disconnected.	•	Check valve connections.
		•	Chassis power disconnected (red wire from HVAC fuse panel to chassis power supply).	•	Check connection to chassis power supply.
		•	Kinked or pinched heater hose.	•	Check hoses for kinks.